



Attorney Docket No.: 3932P006XX

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Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Michael H. Cohen et al.

Serial No.: 10/046,026

Filing Date: January 11, 2002

For: DETECTION OF CHARACTERISTICS
OF HUMAN-MACHINE
INTERACTIONS FOR DIALOG
CUSTOMIZATION AND ANALYSIS

which is a continuation-in-part of:

Serial No.: 09/412,173

Filing Date: October 4, 1999

which is a continuation-in-part of:

Serial No.: 09/203,155

Filing Date: December 1, 1998

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 2231301450

Examiner: Not yet assigned

Group Art Unit: 2654

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Examiner: Opsasnick, Michael N.

Group Art Unit: 2655

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Sir:

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If there are any additional charges, please charge Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated:

6/4/04



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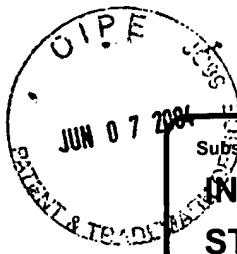
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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of

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| <i>Complete if Known</i> | |
|--------------------------|------------------|
| Application Number | 10/046,026 |
| Filing Date | January 11, 2002 |
| First Named Inventor | Michael H. Cohen |
| Art Unit | 2654 |
| Examiner Name | Not yet assigned |
| Attorney Docket Number | 3932P006XX |

U.S. PATENT DOCUMENTS

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FOREIGN PATENT DOCUMENTS

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Based on PTO/SB/08A (08-03) as modified by Blakely, Solokoff, Taylor & Zafman (wlr) 08/11/2003.

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